**Service Example / Case Study**

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| **Name of service and location:**  Please include country |
| **Description of the service:**  e.g. Profile of users, setting, integrated/multidisciplinary, 7 day etc. |
| **The challenge:** What need was the service set up to meet? What challenge does your service address? |
| **Actions taken:** e.g. aims of service, delivery, assessments and measures used |
| **Impact:** e.g. Difference to people using the service, carers, systems delivery, other services and delivery partners. |
| **Measure of success:**  Improvements to people’s lives - occupational outcomes, health and wellbeing outcomes - mental and physical health benefits, social engagement, ability to self manage.  Value to the carer(s) and improvements to service delivery (quality of care outcomes)  Costs savings/return on investment |
| **Do you have a patient or service user story you can share?** If so please provide details. (If the story is not anonymous please confirm that you have gained the service user’s permission to share. Quotes from service users are useful) |

**Your contact details:**

|  |  |
| --- | --- |
| Name |  |
| Email |  |
| Phone number |  |
| Job title |  |

**Permission:**

I confirm I have permission from my employer to share this information with the Royal College of Occupational Therapists and their stakeholders

**Name Signature Date**